

Alert 2017-07-06 (Medical Alert Services)

Citizens Savings Bank has been made aware of individuals receiving telephone calls from persons claiming to be bank representatives, for the purpose of selling medical alert services. If the sales pitch is successful, the caller will obtain the recipient's credit card number.

These phone calls cause a valid bank telephone number to be shown on the recipient's Caller I.D. This is known as "spoofing" where the caller deliberately falsifies the information in order to disguise their true identity.

Please be aware that these calls are scams; the bank does not promote or sell any such services. Never give your credit card number to an unknown caller attempting to sell services that you have not requested.