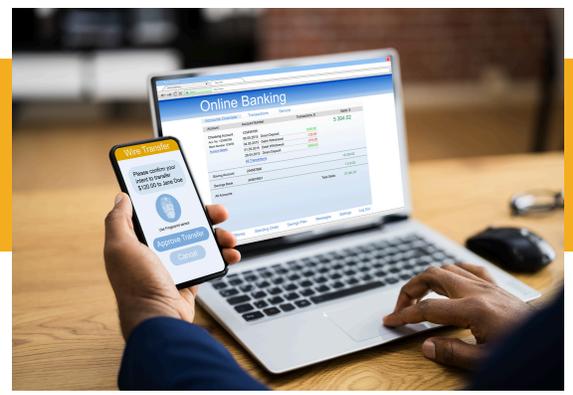


HOW TO SIGN UP FOR ESTATEMENTS THROUGH CSB ONLINE BANKING



Self-Enrollment Instructions for Online Banking Customers

➤➤➤ Go to www.citizens-savings.com and log into Online Banking.

Online Banking

LOGIN

[Enroll Now](#) [Forgot Password](#) [Learn More](#)

1. Once you are logged in, click **'Profile'** and then **'Manage Statements.'**
2. Click on the boldfaced text that says **'PDF Document.'**
3. Once the PDF opens, copy the six digit confirmation code from the PDF and paste the code into the text box.
4. Click the **'I Agree'** button.

5. All accounts eligible for eStatements will display on the page.

*NOTE: All statements are selected for eStatement enrollment by default. If you want to receive a paper statement for one or more of your accounts, select the 'Paper Statement' button next to that account. *You will be charged a \$2.00 monthly fee for paper statements beginning on 9/1/2024.*

6. Click **'Next.'** Confirm the information provided is correct.
7. Click **'Enroll.'**
8. The statement now displays. At the end of the month, you will receive eStatement(s) in the email linked to your CSB account(s).

For more information or questions, contact our Deposit Operations Department at 800.692.6279, Option #1, or email us at customersupport@citizens-savings.com.



**Kasasa account holders exempt from paper statement fees.*